

**Ann Arbor District Library Monthly Statistics: 2009-2010**

	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
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**Workstation Usage (Number of Users)**

Downtown	7,776	7,257	7,103	7,214	6,679	7,162	7,445	6,884	8,480	7,400	7,114	8,049	88,563
Malletts Creek	7,518	7,902	6,957	7,040	6,519	6,539	7,008	5,826	7,496	6,880	6,542	7,111	83,338
Pittsfield	2,501	2,472	2,261	2,324	2,320	2,313	2,405	2,356	2,821	2,540	2,388	2,612	29,313
Traverwood	4,002	2,453	3,373	3,649	3,267	3,229	3,330	2,860	3,538	3,547	3,255	3,626	40,129
West	3,569	3,483	3,464	3,787	3,258	3,080	3,080	2,858	3,420	3,253	3,198	3,517	39,967
<b>Total</b>	<b>25,366</b>	<b>23,567</b>	<b>23,158</b>	<b>24,014</b>	<b>22,043</b>	<b>22,323</b>	<b>23,268</b>	<b>20,784</b>	<b>25,755</b>	<b>23,620</b>	<b>22,497</b>	<b>24,915</b>	<b>281,310</b>

**Computer Classes**

Number Offered	42	40	47	53	44	40	50	41	51	45	37	22	512
Attendance	282	270	252	270	194	383	343	280	325	230	174	107	3,110

**Programs (All Locations - These numbers include Computer Classes)**

Number of Programs	171	96	135	146	144	101	131	150	152	147	82	89	1,544
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**Program Attendance (These numbers include Computer Classes)**

Adults	3,630	2,039	2,685	3,066	3,874	1,670	3,469	3,753	3,629	3,413	2,158	2,251	35,637
Youth	4,224	1,596	2,027	2,150	2,471	1,730	2,057	2,940	2,239	3,035	664	1,814	26,947
<b>Total</b>	<b>7,854</b>	<b>3,635</b>	<b>4,712</b>	<b>5,216</b>	<b>6,345</b>	<b>3,400</b>	<b>5,526</b>	<b>6,693</b>	<b>5,868</b>	<b>6,448</b>	<b>2,822</b>	<b>4,065</b>	<b>62,584</b>

**Reference Questions Asked**

Downtown	1,928	2,296	1,900	1,692	1,907	1,620	2,134	1,847	2,007	1,759	1,978	1,829	22,897
Malletts Creek	927	1,061	651	716	750	710	824	762	989	860	979	1,077	10,306
Pittsfield	490	595	540	503	544	520	487	396	501	529	542	743	6,390
Traverwood	799	425	544	528	582	574	535	541	702	906	857	902	7,895
West	345	595	561	616	480	543	551	434	548	434	559	522	6,188
On-line	41	42	40	50	31	39	32	42	62	32	37	35	483
Youth	179	72	68	165	131	146	125	144	280	608	503	637	3,058
<b>Total</b>	<b>4,709</b>	<b>5,086</b>	<b>4,304</b>	<b>4,270</b>	<b>4,425</b>	<b>4,152</b>	<b>4,688</b>	<b>4,166</b>	<b>5,089</b>	<b>5,128</b>	<b>5,455</b>	<b>5,745</b>	<b>57,217</b>

**Door Count (Public)**

Downtown	59,749	56,996	51,022	51,124	48,980	48,699	56,245	50,544	64,584	55,199	53,173	52,916	649,231
Malletts Creek	29,401	25,887	25,414	25,940	23,015	21,782	24,677	23,936	29,434	28,140	26,929	30,168	314,723
Pittsfield	23,630	23,175	20,210	20,854	18,996	19,533	18,372	19,660	22,312	21,493	21,010	23,158	252,403
Traverwood	32,213	21,406	26,315	29,878	27,449	24,948	27,557	24,508	29,007	29,413	26,387	30,974	330,055
West	20,284	7,284	19,339	19,961	18,468	17,931	20,897	17,050	20,381	19,007	19,352	21,418	221,372
<b>Total</b>	<b>165,277</b>	<b>134,748</b>	<b>142,300</b>	<b>147,757</b>	<b>136,908</b>	<b>132,893</b>	<b>147,748</b>	<b>135,698</b>	<b>165,718</b>	<b>153,252</b>	<b>146,851</b>	<b>158,634</b>	<b>1,767,784</b>

**Open to Public**

Hours open	323	322	309	329	289	308	311	296	331	314	311	320	3,763
Days open	30	31	29	31	28	29	30	28	31	29	30	30	356

All Locations closed 7/04/09 for Independence Day

**Traverwood closed 8/9/09-8/10/09; 8/20/09-8/27/09 due to floor resealing.**

**Malletts Creek's door counter not working most of day on 8/10/09, 8/15/09 & 8/16/09.**

**West's door counter not working from 8/12/09-8/31/09.**

All Locations closed 9/07/09 for Labor Day

All Locations closed 11/11/09 for Staff Training Day

All Locations closed 11/26/09 for Thanksgiving Day

**West closed 12/9/09 due to power outage from 6:00-9:00 p.m.**

**Traverwood closed 12/13/09 due to equipment failure**

All Locations closed 12/24/09 & 12/25/09 for Christmas

All Locations closed 12/31/09 at 6:00 p.m. for New Years Eve

All Locations closed 1/01/10 for New Years Day

**West's door counter was not working on 1/12/10**

**Downtown closed 1/17/10 due to electrical move**

All Locations closed 4/04/10 for Easter

**Malletts Creek & Pittsfield closed 5/30/10-parking lot resurfacing**

All Locations closed 5/31/10 for Memorial Day

	July	August	September	October	November	December	January	February	March	April	May	June	total
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#### Ann Arbor District Library Homepage

Total Page Views	4,462,797	5,073,747	5,976,575	7,388,057	10,285,920	10,100,716	11,414,218	10,503,616	10,988,492	5,218,948	3,023,588	3,008,234	87,444,908
Avr. Page Views per Day	143,961	163,669	199,219	238,324	342,864	325,830	368,201	375,129	354,467	173,965	97,535	100,274	2,883,438
Most Active Day	Monday	Thursday	Thursday	Wednesday	Monday	Monday	Monday	Monday	Tuesday	Tuesday	Thursday	Tuesday	N/A

#### New Library Cards Issued

Resident	1,214	1,336	1,304	1,163	1,084	895	993	783	891	802	933	1107	12,505
Non-Resident	8	11	9	10	3	9	7	8	4	5	14	15	103

#### Number of Items Circulated 2009/2010

Downtown	107,816	117,723	97,357	95,588	98,569	99,107	104,453	93,968	102,736	93,727	94,201	99,169	1,204,414
Malletts Creek	64,634	65,281	56,842	60,261	58,923	59,033	62,558	57,823	65,224	63,249	60,416	67,898	742,142
Pittsfield	48,272	47,810	39,464	41,435	42,006	41,304	42,983	40,079	45,302	44,580	40,853	46,956	521,044
Traverwood	58,483	46,009	51,486	51,597	53,677	53,000	55,492	51,309	57,220	55,759	53,591	58,778	646,401
West	36,245	36,956	32,760	33,921	32,747	33,326	37,688	34,095	37,283	33,751	34,413	37,905	421,090
Phone Renewals	12,909	13,207	11,016	9,709	8,485	10,284	8,901	10,388	9,679	8,665	7,697	8,389	119,329
On-line Renewals	470,681	507,648	449,568	434,969	444,518	449,031	450,383	422,505	466,560	455,660	454,691	418,634	5,424,848
Total	799,040	834,634	738,493	727,480	738,925	745,085	762,458	710,167	784,004	755,391	745,862	737,729	9,079,268

#### Number of Self-Check Items Circulated 2009/2010

(These numbers are included in the Number of Items Circulated)

Downtown-Adult	66,605	71,817	56,856	56,352	59,638	58,824	64,407	58,658	62,903	58,185	58,620	62,406	735,271
Downtown-Youth	6,926	7,933	6,054	5,878	6,233	5,398	5,957	5,616	6,527	6,204	5,078	6,201	74,005
Malletts Creek	41,484	43,058	36,772	39,648	38,897	38,258	40,200	36,755	42,340	41,752	38,558	43,790	481,512
Pittsfield	31,959	32,178	26,223	27,908	28,018	27,690	28,141	27,655	30,638	30,171	28,861	32,596	352,038
Traverwood	43,952	34,145	38,401	38,348	40,767	40,857	41,810	39,695	43,038	42,803	41,298	45,224	490,338
West	22,897	23,972	21,730	22,345	21,650	22,100	24,317	22,439	25,397	22,725	23,582	25,730	278,884
Total	213,823	213,103	186,036	190,479	195,203	193,127	204,832	190,818	210,843	201,840	195,997	215,947	2,412,048

#### Number of Items Circulated 2008/2009

Downtown	92,049	88,845	82,561	83,928	83,713	81,205	92,698	86,407	100,831	110,629	103,935	110,500	1,117,301
Malletts Creek	64,707	61,607	54,813	55,884	54,871	56,035	61,315	56,752	62,052	59,103	56,001	61,672	704,812
Pittsfield	49,519	46,382	40,645	42,556	43,353	43,350	46,171	43,529	44,113	41,708	39,909	46,577	527,812
Traverwood	73,131	63,244	55,814	55,516	53,947	53,113	55,121	53,847	58,103	54,730	51,787	57,758	686,111
West	34,895	33,330	30,516	31,464	30,776	31,247	33,484	31,163	33,518	31,416	30,494	33,584	385,887
Phone Renewals	10,811	11,978	9,421	10,959	10,679	13,329	10,914	10,920	10,211	10,988	10,657	10,202	131,069
On-line Renewals	394,296	430,776	420,000	497,129	470,183	465,480	508,815	472,143	560,118	498,295	530,060	460,309	5,707,604
Total	719,408	736,162	693,770	777,436	747,522	743,759	808,518	754,761	868,946	806,869	822,843	780,602	9,260,596

#### Number of Items Circulated 2007/2008

Downtown	87,898	90,047	78,532	82,904	87,646	77,936	89,944	86,243	87,526	85,494	85,871	112,755	1,052,796
Malletts Creek	56,683	57,449	47,694	51,122	49,705	46,972	56,105	53,457	58,824	54,900	54,715	67,090	654,716
Northeast/Traverwood	45,774	47,334	39,541	41,259	41,268	39,902	45,847	45,248	49,081	47,386	46,795	7,526	496,961
Pittsfield	50,210	49,884	41,401	42,650	43,236	39,292	47,086	45,381	47,309	43,311	41,276	49,891	540,927
West	30,337	31,897	26,544	27,760	27,154	26,647	30,661	29,687	32,861	30,370	30,502	34,472	358,892
Phone Renewals	12,769	12,328	9,493	9,706	11,985	12,671	12,150	12,731	12,274	10,785	11,117	11,507	139,516
On-line Renewals	347,733	342,321	333,494	387,658	389,304	387,099	486,581	495,038	497,855	437,119	428,231	397,293	4,929,726
Total	631,404	631,260	576,699	643,059	650,298	630,519	768,374	767,785	785,730	709,365	698,507	680,534	8,173,534

#### Collection Activity

Number of Records	654,117	654,117		618,717	624,007	622,231	626,408	630,255	639,027	645,765	650,737	658,470	N/A
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